# **WAFA RIZVI**

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# SUMMARY

Driven UI / UX Researcher and UX Designer with over 5 years of experience in design research, defining user requirements, identifying opportunities for improvements, and developing solutions that will create an exceptional experience for users. Passionate about using mixed research methods that help in synthesizing data to develop actionable insights and encourage organizations to develop high-quality products to improve end-user experiences.

### SKILLS AND TOOLS

- User Research and Interviews
- Qualitative and Quantitative Research
- Data Visualization and Stakeholder Analysis
- Usability and A/B Testing

- · Wireframing and Prototyping
- Figma, Axure, Tableau, Miro, Jira and website design.
- Microsoft Office and Adobe Creative Suite
- AutoCAD, Revit, and Google SketchUp.

## **EDUCATION**

05/2023 **Certificate** in Data Visualization | ELVTR

Online Data storytelling, Data Analysis and Dashboard Design.

08/2021 PG Certificate in User Experience (UX) Design | York University

Toronto, ON UI/UX Projects: SheLaunch - Women's Mobile App and an ER physician's Website.

05/2016 Master of Architecture in Urban Regeneration | Jamia Millia Islamia

New Delhi, India

Thesis: Sociocultural Revitalization of Ghalib's Gali using Memory, Identity & Historicity, Old Delhi.

05/2013 Bachelor of Architecture in Architecture Studies | Jamia Millia Islamia

New Delhi, India

Thesis: Redesign Ahmadi School for the Visually Impaired, A.M.U., Aligarh, India.

# **EXPERIENCE**

09/2017 - Present

MMD Studio
Basira Studio
Dezrupt

#### **Design Researcher (Remote Consultant)**

- Collaborate with cross-functional teams, including designers, to iterate and enhance brand identity from concept to launch, focusing on aesthetics and user experience improvement.
- Conduct research to identify opportunities for enhancing the current user experience for both users and key stakeholders.
- Translate user research findings into tangible branding elements, including brand identity, positioning, and messaging, to create a cohesive brand narrative.
- Evaluate current product interfaces and suggest design enhancements to improve website aesthetics and usability while aligning with brand objectives.

02/2021 - 04/2023

Amazon YYZ4 Brampton, ON

#### **FC** Associate

 Coordinated with team and management, to streamline operational processes in a dynamic environment, boosting productivity and successfully meeting key performance objectives.

08/2019 - 07/2020 Volunteer Toronto

Toronto, ON

Researcher and Community Events Volunteer

- Represented VT at community events, volunteer fairs and expos and engaged with communities, youth & students to raise awareness on volunteering.
- Researched and analyzed data of subscription-based services for various non-profit organizations involved in community engagement.

07/2016 - 04/2017

Design Route Studio New Delhi, Delhi

# **Content Researcher**

- Managed the studio's Heritage Information Map Project (HIMP) for the historic Taj Mahal.
- Interviewed subject experts, community members and academics for data collection.
- Designed narrative, infographics, and illustrations for the interactive map through extensive research, data analysis, site visits and photographic documentation.